

If you require assistance on how to complete this form, please contact our Assistance Centre on 131 728 or visit your nearest Service Centre (see our website for further details).

This form is to be used by Members requesting access to their own personal information held by Police Bank or Customs Bank.

In many instances, our staff will be able to provide you with access to personal information without the need to complete this form. You should discuss your request with a staff member in the first instance.

This form can be used to request copies of transactional statements.

Mail completed form to: Police Bank, Reply Paid 63593, Sydney NSW 2000 or fax to: (02) 9287 0850

Requestor's Details

Member Name

Current Residential Address

Home Phone Number

Work Phone Number

Mobile Phone Number

Email Address

Member Number

Date of Birth

Request To Access Personal Information

Please note that personal information collected by Police/Customs Bank may not necessarily be available, and there may be other reasons permitted by law why we do not provide access (in which case we may not be able to provide you with reasons).

Please specify the details of the personal information you would like available including the name of the product held, account number, time period etc (please attach a separate sheet of paper if there is insufficient space below).

Cost Of Access

Depending on the type of personal information you request, the Bank will pass on the cost of accessing information to you, e.g. archive retrieval. We do not charge a fee for lodging a request for access. Provision of the personal information requested is conditional upon the cost of access being paid. Please refer to the "Schedule of Fees and Charges" brochure for costs. Our fees and charges brochure is available at any Service Centre or online at www.policebank.com.au for Police Bank Members or www.customsbank.com.au for Customs Bank Members.

Please list below the Bank account from which to debit costs:

Member Number

Account No. (e.g S1)

(Please note that this has to be a Police Bank or Customs Bank account).

Declaration And Authority

I acknowledge:

- That I am the individual referred to in this request and state that all personal information is true, complete and correct, and has been provided to enable you to respond to my request;
- That the personal information collected in response to my request may be provided in any form Police/Customs Bank considers appropriate;
- That all or part of my request may be denied (as permitted by law); and
- That I authorise Police/Customs Bank to debit my account identified above for the relevant cost of access (if applicable).

Requestor's Signature

Date

The product issuer is: **Police Bank Ltd**

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Customs Bank is a division of Police Bank Ltd Phone: 131 728 Email: info@customsbank.com.au Website: www.customsbank.com.au